

GENERAL TERMS

Free Trial & Charges:

- PlugLeads offers a 15 (fifteen) Day FREE Trial on registration. After fifteen (15) days, the services become chargeable for Campaign Manager Account access and Virtual Campaigners created.
- Campaign Manager Account access would be charged on a monthly basis.
- Virtual Campaigners would be chargeable monthly @per virtual campaigner/ per region per service basis.
- The total amount will be payable in advance monthly through payment gateway accepted by PlugLeads.
- The charges would be as follows :
 1. US \$19.99 per month per vBDE/ per service, per region as specified in the plan.
 2. US \$24.99 per month per Campaign Manager (CM) account. A single CM access account allows creation of a maximum of TEN VCs. New Campaign Manager Account will have to be created for every TEN additional VCs.
 3. VC purchase is subject to a minimum period of twelve months.
 4. VC purchase plans currently available are as follows :

PLAN 1	PLAN 2	PLAN 3	PLAN 4
COMPLIMENTARY	TRY-OUTS	GO!	PRO
1 VC	1 to 4 VCs	5 to 10 VCs	More than 10 VCs
No charge. No risk.	Standard Rates apply	Discounted Rates apply	Best Rates for You!
@ \$ 0.00	@ \$19.99 per month per virtual campaigner	@ \$15.99 per month per virtual campaigner	Contact us at info@plugleads.com
\$0.00 for Campaign Manager account	@ \$24.99 per month for Campaign Manager account	\$24.99 per month for Campaign Manager account	\$24.99 per month for Campaign Manager account.(One CM account required for every 10 virtual campaigners)
15 Days	12 months	12 months	12 months
Access to all features	Access to all features	Access to all features	Access to all features

- Campaign Manager (CM) account to be Free during 15-days complimentary period.
- Monthly billing cycle will be followed. Campaign Manager Account charges and VC licenses amount will be payable in advance at the beginning of each billing cycle.
- PlugLeads has the right to charge the credit/debit card payment gateway for the plan amount the customers have opted, for services generated at the beginning of every month.
- Payment must be completed within 7 days of due date. In case of non-payment beyond this date, the virtual campaigners (VC) will be deactivated and Campaign Manager access will be blocked.

- Invoice for the upcoming month will be automatically generated and sent to user's registered email address.

Disclaimers & Confidentiality

- PlugLeads disclaims and does not guarantee any leads and customers are to exercise due diligence on their part. The number of leads /contracts is not guaranteed.
- The data uploaded by PlugLeads customers is strictly confidential and is the property of the customers. We don't share the data with anybody.
- The user licenses are not to be shared by the Licensees. Licenses are given exclusively 'per company basis' and shall not be shared with any other businesses or with other companies. Such unauthorized sharing would amount to breach of contract.
- If PlugLeads finds the customer to be dishonest, tried to gain undue advantage of portal or contacts, Sell the contacts obtained from the PlugLeads platform directly or indirectly, PlugLeads licenses are shared or any such misconduct that either tarnishes the brand value of PlugLeads or poses threat to the business, PlugLeads shall have right to initiate legal action against such customer.

Delays and defaults in making payments:

- By subscribing to PlugLeads services, the customers unconditionally agree to ensure payments are made automatically through payment gateway.
- If due to any reasons such as insufficiency of funds, or stop payment instructions etc. the payments are delayed or defaults committed, the PlugLeads services would be automatically stopped without further notice or communication.

Restoration of services:

- Restoration of PlugLeads services would be at the sole discretion of PlugLeads and in any case would be done only after the customer clears all pending amounts. The decision of PlugLeads is final and binding.
- Restoration will be possible only within 2 months of deactivation. Data will be deleted after this period.

Discontinuation of services:

- PlugLeads has the sole discretion to discontinue the services to any customer without prior notice.
- If the services of PlugLeads is discontinued for any reason whatsoever, the complete data of leads would be deleted and will not be accessible.